



November 16, 2001

Basloe, Levin & Cuccaro, Ltd.  
Adjusters International  
126 Business Park Drive  
Postal Box 179  
Utica, New York 13503-0179

To Whom It May Concern:

Thank you for your help with our recent loss. Tropical Storm Allison was a real disaster for nearly everyone in the Houston area and Diamond Products International, Inc. was no exception. I was extremely impressed with the professional approach and extensive knowledge that your team provided to us during a very difficult time. By taking over the project almost entirely, you allowed us time to concentrate on getting our business up and running again.

I will highly recommend your service to anyone who experiences a loss.

Best Regards,

A handwritten signature in black ink, appearing to read 'R. Rivet', is written over the typed name 'Roger Rivet'.

Roger Rivet  
EVP & CFO