

Ann & Gary Johnson
21 Hilltop Rd.
Ithaca, NY 14850
October 16, 2012

Adjusters International/Basloe, Levin & Cuccaro, LTD.
126 Business Park Drive
Utica, NY 13502

Dear AIBLC,

Our experience with your company was wonderful. All the calls, emails and conversations with staff were very helpful, timely and supportive. Everyone we dealt with was professional and friendly.

We had no idea what a public adjuster was and it was with trepidation that we first contacted your office. But, after that first call, it was such a relief to have someone to talk with about our needs, who understood and was ready to help.

We found that we were treated with respect and prompt attention even though I suspect our claim was very small compared to some of the claims you handle. AIBLC supported us throughout the entire process. We feel that the service was well worth the percentage we paid.

We are truly grateful for the service you provided us and will continue to recommend your company.

Sincerely,



Gary & Ann Johnson