

93 Childs Street  
Springville, NY 14141  
May 8, 2018

Adjusters International/Basloe, Levine & Cuccaro, LTD  
126 Business Park Drive  
Utica, NY 13502-6302

To Whom it May Concern,

In September 2017 we had the unfortunate circumstance of having a tree fall through our house in the middle of the night. Thankfully, the next day we met Steve Vanuga. Steve met with us and spent about an hour of his own time talking with us about our situation and what our options were. With the information Steve shared with us, we could have faced the insurance company alone or we could hire Steve and his team. After taking the afternoon to talk it over, we decided to call and hire Steve because we felt working with him and his team would be beneficial. Steve and Doug Garland immediately went to work and met with the insurance company allowing us to resume our daily lives and not miss any more work. Whenever new info was presented they'd let us know before anything was decided. They were also available any time of day if we needed to call them with any questions. Besides making sure the insurance company was doing its job, Steve and Doug set us up with Independent Housing Solutions, LLC (IHS) to help find us a place to live while our house was being restored/fixd.

Even after moving back into our house in February, Steve has been very helpful with advice as we continue to deal with the landlord and the recouping of our security deposit.

Overall our experience with Adjusters International, especially with Steve and Doug, was amazing. It was better than anyone could imagine. Thank you for being a great asset.

Sincerely,



Bryon and Sarah Bobseine