

David R. Guadagna
49 Ellis Avenue
Springville, NY 14141

Wednesday, March 2, 2016

Adjusters International / Basloe, Levin & Cuccaro, LTD
126 Business Park Drive
Utica, New York 13502

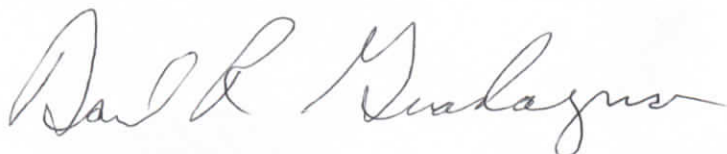
Attention: Steve Vanuga
Vice President

Dear Sir,

I am writing regarding my experience with your company and it's representatives Doug Garland & Steve Vanuga. Last spring I had a fire in my garage which started in the kitchenette causing substancial structural and personal property loss.

I knew that dealing with the insurance company on a loss like this could be complicated and agrivating. Fifteen years ago a tree fell and completely destroyed a garage I had on another property. That experience left me feeling helpless and at the mercy of the Insurance company's estimator. So when our fire happened I quickly went out to find a reputable company that would help me deal with the insurance aspect of our loss. I contacted your company and am so glad that I did, they negotiated with the insurance company and got them to cover all the needed repairs, they also did an amazingly detailed inventory and estimate of items damaged / lost in the fire. (Far better than I would have ever been able to do) The entire experience of working with your team was a pleasure, they made my life easier and I would recommend your company with no reservations.

Sincerely
David R. Guadagna

A handwritten signature in cursive script, appearing to read "David R. Guadagna".