

Dr. Angela M. Elefante
Attorney At Law

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Utica, New York 13501-5325

February 19, 2020

Mr. Richard R. Smith
Vice President
BASLOE, LEVIN & CUCCARO, LTD.
Adjusters International
126 Business Park Drive
Utica, New York 13502

Dear Richard:

I have been fortunate to have your company come to my rescue with the water damage I have had more than once in my house. I can't tell you how much I appreciate having your crew at my house on time and quickly getting the estimates for the service people and Insurance Company that represents me.

Your staff was efficient and helped to relieve the stress I had with the water damage in the front of the house. I have been fortunate to have you on more than one occasion to rescue me.

Your staff are experts in this matter and were kind and courteous to the people working at my house. We are very fortunate to have your company located here to help the people in this area with property damage they sustain in this area.

Thank you again for your service.

Sincerely,


Angela M. Elefante

/dlv