

RoSo's Café & Catering

185 Genesee St

2<sup>nd</sup> Floor

Utica, NY 13501

To Whom It May Concern:

I would like to express my gratitude to Richard Smith and the team at Adjusters International for the excellent job! They went above and beyond the call of duty with me and everyone every step of the way.

It was a pleasure working with Richard and his team and would highly recommend Adjusters International!

Thank you again.

Sincerely,

A handwritten signature in cursive script, appearing to read "Diane DeRollo". The signature is fluid and extends to the right.

Diane DeRollo