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January 10, 2007

Adjusters International
126 Business Park Drive
Utica, New York 13502

To Whom It May Concern:

In October 2005, Fort Lauderdale had experienced a devastating hurricane (Wilma) with major property damage. Fortunately we were fine but our property was not.

We were not sure what to do at the time with all the confusion, with not having power or gas for weeks made for a serious problem, as if the property damage wasn't bad enough. Calling the insurance company just wasn't working, they were so overwhelmed with calls that they could not handle the problem. When your firm approached us we thought you were just trying to sell your services and make a buck! But that was not the case at all. You were out to help the little guy and that says a lot because that is hard to find in today's world.

Your firm helped out tremendously in expediting our claim and you would not take no for an answer. We got a fair settlement and were able to get back in business in no time. For us this was very important because this is our business and our livelihood.

I have a lot of properties and have never had to make a claim in the past but have heard a lot of horror stories in dealing with insurance company's. The kind of professional and courteous service that your firm has provided is what everybody should look for in time of need. I will always remember your firm and how you handled this terrible situation, and if ever in need again you are guaranteed to get my call first.

On behalf of me and my tenants we thank your firm deeply and want you to share this letter with anyone that has an unfortunate disaster that could use your professionalism in a major disaster or situation. We wish this type of service to others when needed most.

Sincerely,



Robert M. Schoenthal
President
Nations Properties of So. Fla., Inc.