

July 2, 2007

Frank and Lisa Gallo
419 Lincoln St.
Watertown, N.Y. 13601

Basloe Levin & Cuccaro, Adjusters International
126 Business Park Drive
Utica, N.Y. 13502

Dear sirs:

Lisa and I take this opportunity to write and thank you and your staff for the services provided to us after our fire loss. They were not just professional but also showed real concern for not only the claim, but also for our personal and financial well being. They were always there for us when we called, or returned our calls as soon as possible no matter where they were or what they were doing. Your staff made several trips to Watertown to see us and answer our questions in person and with accurate and helpful information. They even called the insurance company in our presence to make sure things were going the way they should. Through their efforts we settled our claim sooner than expected at full face value of the policy.

Again we say thank you and may GOD keep and bless you, one and all.



Frank Gallo



Lisa Gallo