



# KING PIN RECREATION CENTER, INC.

7157 E. DOMINICK STREET  
ROME, NEW YORK 13440  
(315) 336-9999 Fax (315)339-3165  
www.kingpinlanes.com



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From: Craig A. Vogel, Owner  
King Pin Recreation Center, Inc.

To: Basloe, Levin, & Cuccaro, Adjusters International  
126 Business Park Drive  
Utica, NY 13502

To whom it may concern:

I am writing to express my appreciation for the quality professional services your firm provided during our recovery from a devastating fire in August 2003, and again as we recovered from extensive wind damage to our roof during a storm in February, 2006.

Although I know much about the bowling business, the insurance maze was daunting. The knowledge and expertise your representative exhibited in regards to our fire insurance coverage enabled us to get our bowling business up and running within a short period of time, with more than adequate compensation for the damages.

When the second catastrophe occurred, it was a no-brainer to call on your firm again. The wind damage left us with no roof over a large portion of our business. Your thorough knowledge of our policy enabled us to not only repair the roof, but the subsequent damage to the interior resulting from the water damage after the fact.

I know now that I can always trust your knowledge of the insurance industry. I will not hesitate to call on your firm again, should the need present itself.

Sincerely,

Craig A. Vogel, Owner,  
King Pin Lanes



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10/20/04

To Whom It May Concern,

On August 21, 2003 we suffered a devastating electrical fire that we thought was going to put us out of the bowling business. Once the smoke cleared we looked at the repairs that would be needed to get our bowling center back in operation and we were at a loss as to where to start. A representative of Basloe, Levin and Cuccaro/Adjusters International introduced himself to us and started to explain what his company could do for us. In all honesty how many of us in business take the time to read or for that matter try to understand business insurance.

We accepted his offer to help and it was the best move that we could have made. His company has the staff to go through the insurance package we had and get us all that we pay insurance premiums for. Our business outlook was that we would be closed for at least 2 months but we were up and running in 2 weeks. They had the contacts for the contractors that we would need to get us back in business. They made the contacts for the cleaning crew and the electrical and general contractors that would be needed. The speed that they were able to put us back in business saved our bowler base so that we didn't loose them for the season.

It has been over a year since our fire but one thing that stands out to us is the continuous contact made by their staff to keep us updated on the progression of our claims. We never had to wonder as to what the next step was or how to proceed with any part of the process.

We highly recommend Basloe, Levin and Cuccaro/Adjusters International to assist you at a time when you really need professional assistance.

Paul Panek, Craig Vogel  
Co-Owners  
King Pin Lanes