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March 10, 2008

Basloe, Levin & Cuccaro, Ltd/Adjusters International 126 Business Park Drive Utica, New York 13502

Greg Raab and Associates,

We wanted to take a moment to thank Basloe, Levin and Cuccaro for their fantastic efforts in the handling of our claim. Having never been involved in a loss situation before, we were unaware of the pursuit and management that is needed to secure the best settlement from our insurer to cover our losses.

We attempted to manage this on our own and quickly determined that it was best to involve experienced professionals. That is exactly what we got from Basloe, Levin and Cuccaro. Your associates are trained professionals who are sensitive to people's situations yet aggressive when administering claim information.

Thanks once again for all your assistance and help during a very difficult time.

Sincerely,

Bill and Michelle Martin