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10/15/12

Basloe, Levin, Cuccaro, LTD  
Adjusters International  
126 Business Park Drive  
Utica, NY 13502

Attention: Richard R. Smith

Dear Richard,

I wish to express my sincere thanks and appreciation for the assistance your firm provided us in the settlement of the recent major warehouse loss we incurred. It was a struggle to keep our business up and running after such an event, and your prompt actions and quick results helped us get through that critical first week and keep everything on track.

Mark Parkinson was a true professional and always kept us informed on what was taking place and what our options were. He was always available whenever I contacted him and quickly gained our confidence that we were in good hands, lessening the obvious emotional stress.

I would highly recommend your firm and its expertise and would be happy to share our experience with any of your potential future clients.

Regards,

  
Charles Scholl/CEO

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