



**The Jewish Community Federation of the Mohawk Valley, N.Y. Inc.**  
**Mailman Memorial Center**

2310 Oneida Street • Utica, New York 13501-6099

Phone: 315/733-2343 • Fax: 315/733-2346

[www.jccutica.net](http://www.jccutica.net)

May 11, 2012

Dear Basloe, Levin and Cuccaro,

I don't know how to thank you. When it started raining in our gym, all over our wood floor, I was in shock. The next morning, I had no idea what to do. I called my insurance company, and they gave me reason after reason why it probably wouldn't be covered. Then, someone suggested I call Richard Smith at your office. Richard was here that afternoon, examining the damage and evaluating the causes. I literally didn't have to do anything from that point on. Richard told me what caused the damage and told me why it should be covered.

Within just a few weeks, I received notification from the insurance company that they would be covering the loss, and that I would receive more information in coming days. To this day, I'm not sure exactly what Richard did, but both the roof and floor was fixed within a reasonable amount of time, and we were back in business.

If in the future, I ever face a similar issue, whether it be to my business (like this one), or to my home, I now know what to do. I will immediately call Adjusters International: Basloe, Levin and Cuccaro. I couldn't have been more satisfied. Thanks again.

Sincerely,

Vic Pearlman  
Executive Director  
Jewish Community Federation  
of the Mohawk Valley  
(315) 733-2343