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May 14, 2003

To Whom It May Concern:

We recently had a flood on the second floor of our building which caused a lot of damage to the first floor and basement. Our rental equipment was wet and some destroyed. After calling Basloe, Levin & Cuccaro, Ltd. they promptly came over to our business and spent hours taking note of all the damage, called the proper people to clean, dehumidify, and dry out all the areas affected. The negotiation with our insurance company was painless and all the work was done in a timely fashion. The Construction Company did their work also in good time and were very accommodating to work around our employees and not to disrupt our daily business schedules.

I would highly recommend this Company to handle any such claims, as they did so much to our satisfaction.

A handwritten signature in cursive script that reads 'Nancy A. Miani'.

Nancy A. Miani  
Vice President