

5143 South Sixth Street 

Klamath Falls, OR 97603

(541) 884-0114

Fax: (541) 884-5096

November 17, 2008

Adjusters International 3090 Independence Drive, Suite 250 Livermore, CA 94551

Re: Snow Damage Recovery

On February 4, 2008 The Egyptian Event Center faced a roof collapse due to continued snow-fall. This was quite overwhelming as we have not dealt with this type of situation. The process of dealing with the insurance can be long a tedious.

We are pleased to offer this letter of recommendation for Adjusters International. The fees paid to Adjusters was well worth it. The knowledge had by the team at Adjusters is unbeatable. This is a company who sets out to protect it's clients' interest and that is exactly what they did.

Because Adjusters dealt with the insurance adjuster, we had little disruption to our daily running of our business and all dealings with the insurance claim was handled by Adjusters International. We are thankful not have taken this on by ourselves. It would have been a nearly impossible task and consumed many hours. We are convinced; had we not contracted Adjusters International, we would have received a much smaller settlement and most likely taken a much longer time to bring this to a conclusion.

Again, thank you for all that you did.

Darlena Marcon

Chief Financial Officer