MYRNE MADONNA

Dear Mr. Greenspan -

It was great to meet you. Now, I must tell you I wish we would have had you Handling our claim several months ago. You are a very sharp business man and we really appreciate your real interest in our Fire Case.

It's very gratifying to work with a Specialist that Cares!!

Thanks so much - Now we will anticipate the future so the case will be closed soon

Sincerely,
Myrne Madonna

MEMO

Mr. Bill Greenspan
400 Oyster Point Blvd #519
O. San Francisco C. 94080

FROM

Hammett's
Women's Apparel

1700 McHENRY AVE., NO. 80
MODESTO, CA 95350
PHONE (209) 524-5221

IBJECT Hi —

DATE 5/20/06

ESSAGE:

You Did it!!! We feel so Lucky you came on our case to Help us settle our claim.

You are a "True Business Man" that stays on the job and gets it done.

Without "you" I wonder How long it would Have gone on with all the excuses -???

Thank you for your Timeless efforts. We really appreciate your attention. We feel you settled our claim the best possible - You are a Great man. So glad we know you.

Sincerely,
Joyce Mason
SIGNED Katie Too! —