THE PORT AUTHORITY OF NY & NJ

BRUCE D. BOHLEN
TREASURER

ONE WORLD TRADE CENTER, 67N
NEW YORK, NY 10048

(212) 435-7700
(201) 961-6600 x7700

April 27, 1998

Ron Cuccaro, President
Chief Executive Officer
Adjusters International
126 Business Park Drive
P.O. Box 90
Utica, NY 13503-0090

Dear Ron:

Now that "THE CLAIM" has finally been settled and all of the insurance proceeds collected, I want to take a moment to personally express my appreciation for your contributions in bringing this matter to a successful completion.

Certainly the tragedy of the World Trade Center explosion will remain etched in our memories forever. We can, however, take pride in the united response of hundreds of people which enabled the complex to be reopened in record time and reconstructed on an expedited schedule. At the same time, as you well know, we were involved in a long, sometimes agonizing process of pursuing settlement activities with insurers. Without your help, and the help of many others who also gave of their time and energies, the settlement wouldn't have been concluded as successfully as it was.

I enclose a small token of my appreciation for your efforts, and again, extend my thanks for a job well done.

Sincerely,

Bruce D. Bohlen
Treasurer

Enclosure

THE PORT AUTHORITY OF NY & NJ

BRUCE D. BOHLEN
TREASURER

ONE WORLD TRADE CENTER, 67N
NEW YORK, NY 10048

December 10, 1997

Mr. Ron Cuccaro
President
Adjusters International
126 Business Pk. Drive
P.O. Box 90
Utica, NY 13503

Dear Ron:

On behalf of The Port Authority of New York & New Jersey, I would like to thank you for the expert advice you provided to me and my staff in our effort to bring the World Trade Center explosion insurance claim to closure. Your expertise and insight in this long and arduous negotiation were invaluable.

In the four and a half years that these negotiations were going on, we faced many frustrations. Your personal involvement in the process over the last several months came at a critical juncture. Your suggestion that we change our tactics and approach the carriers' adjusters with a demand for a global settlement as opposed to an item-by-item negotiation proved to be the catalyst for bringing this process to a successful conclusion.

It was a pleasure working with you on this challenging endeavor. Again, thank you for your help and best of luck in the future.

Sincerely,

Bruce D. Bohlen
Treasurer

cc: N. Chanfrau
B. Glick
C. McClafferty

THE PORT AUTHORITY OF NY & NJ

Joseph J. Seymour
Executive Director

April 7, 2004

Mr. Ronald A. Cuccaro
2230 Douglas Crescent Drive
Utica, NY 13501

Dear Mr. Cuccaro:

I am very pleased that you will be awarded the James G. Hellmuth Unit Citation Award for your role on the World Trade Center Loss Recovery Team. The James G. Hellmuth Unit Citation Award is one category of Port Authority/PATH Medal Awards, a process in which The Port Authority of New York and New Jersey recognizes staff excellence. The James G. Hellmuth Unit Citation is awarded to members of a unit, section, division or special task force whose performance in carrying out a project or extended assignment was so outstanding as to warrant special recognition. Your team's accomplishments clearly meet this criteria and it is with great pride that we bestow this honor on you.

Throughout our history, the Port Authority has forged enduring partnerships to help us deliver on our vital transportation mission. Never is this more evident than in our relationships with other agencies, consultants and contractors. It is in this spirit of cooperation and mutual benefit that we recognize your contribution to this important accomplishment.

Due to limited space, attendance at the Medal Awards Ceremony on April 23 is limited to Port Authority staff. However, we will mail your Unit Citation award to you in the near future.

Once again, congratulations on this great honor and for contributing to the Port Authority's great professional legacy of service to the people of the New York/New Jersey region.

Sincerely,

Joseph J. Seymour
Executive Director

225 Park Avenue South, 15th Floor
New York, NY 10003
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