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September 25, 2000

Mr. Arnie Abramson, SPPA
Executive General Adjuster
The Greenspan Co. / Adjusters International
16542 Ventura Boulevard
Suite 200
Encino, Ca. 91436-2092

Dear Arnie,

In this fast paced world we sometimes forget to stop and thank the people who help us sort through what was a very stressful time. In a situation, which seemed like God and mankind were against us, you stepped in and made life bearable, sorting through and endless maze of insurance company red tape that would have taken us years to unravel. Through it all, you managed to keep you focus on the most important part of the puzzle, the insurance money necessary to rebuild the facility.

Again, Arnie thank you and your associates for all the effort you put forth on our behalf it was a pleasure doing business with you and your company. I hope all of our future contact with you is social, but if the need ever arises we will not hesitate to call on you.

Nick Smerigan

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